

# COORDINATED ENTRY IN DELAWARE COUNTY

**A Housing Crisis Response System**

# COORDINATED ENTRY

# HUD MANDATE

- Implement an easily accessible process that allocates resources as effectively as possible no matter how or where people present.
- A well-developed CE system combined with a good supply of resources will help homeless persons move out of homelessness quicker.
- Coordinated entry processes help communities prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner.

# COORDINATED ENTRY GOALS

- Operate a Housing Crisis Response System to prevent homelessness, divert from shelter or rehouse quickly if homelessness is unavoidable.
- Provide a low barrier, person centered, county-wide entry process that allows coordinated access to housing assistance and homeless prevention resources.
- Assess household needs and vulnerability level so that we can prioritize assignment of resources based on need and barriers, ensuring the most neediest and vulnerable are assisted first.
- Develop a Housing Stability Plan that identifies housing barriers, is inclusive of individual needs and includes client chosen referrals, linkages to services, housing assistance and financial stability resources.

# COORDINATED ENTRY

# 4 COMPONENTS

- **Access** – Access a CE site if you are precariously housed, facing eviction, at imminent risk of homeless, or need a place to stay.
- **Assess** – A Housing Assessment Specialist will interview and assess to determine the nature of housing crisis, immediate needs, barriers and will determine the most appropriate housing assistance path. Everyone is assessed using the same tool.
  - Imminent Risk of Homelessness = Prevention
  - Literally Homeless = Emergency Shelter & Homeless Services
  - Shelter Diversion = Diversion/Prevention Strategies

# COORDINATED ENTRY 4 COMPONENTS CONT'D

- 3. Prioritize** – Using standardized testing tools, prioritize households based upon their level of needs and vulnerability. (There is no formal prioritization for prevention assistance at this time. Households are served based on funding availability, ability to prevent homelessness and ability to pay forward rent).
- 4. Refer & House** – Using available resources, assign the prioritized households to a housing solution with the goal of achieving stable housing.

# COORDINATED ENTRY

**ACCESS**

**ASSESS**

**PRIORITIZE**

**REFER to HOUSING**

Can this household be diverted from shelter?

N/A

Yes

No

At Risk of Homelessness

Diversion

Literally Homeless

Prevention Assistance Programs

Diversion Strategies

TEMPORARY SOLUTION

Homeless Assistance Programs

Financial rent assistance, utility assistance, housing counseling, landlord mediation, family mediation, payment plan, budgeting

Exploration of other housing options, housing counseling, landlord mediation, family mediation, re-payment plan, budgeting

Shelter placement, PH discharge planning PH eligibility, SPDAT vulnerability assessment, housing prioritization housing program assignment, housing navigator



# COORDINATED ENTRY

# 4 STEPS

- Meet with a Housing Assessment Specialist
- Assess and determine the nature of the housing crisis (Imminent Risk of Homelessness or Literally Homeless)
- Determine eligibility, immediate needs and barriers and develop a Housing Stability Plan
- Link and refer to housing and other supports

# COORDINATED ENTRY – WHERE TO ACCESS

## Community Action Agency

1414 Meeting House Rd.  
Boothwyn, PA 19061  
Mon- Fri. 8:00 to 3:00  
610-874-8451

By appointment only~  
583 Main Street,  
Darby, PA  
Call 610-874-8451

## Salvation Army

151 W 9<sup>th</sup> Street  
Chester PA 19013

Mon.-Fri. 9:00 to 5:00  
610-874-0423

## Horizon House @ MHP

7200 Chestnut Street  
Upper Darby, PA 19082

Mon-Weds-Fri  
9:00am-5:00pm  
267-507-3875



# COORDINATED ENTRY

Case Example #1 - Homeless Prevention

Case Example #2 - Shelter Diversion

Case Example #3 - Literally Homeless

**COORDINATED ENTRY**

Questions?